

COVID-19 Information

Document No: 4

Title: Obtaining support letters for NAFC fleet contracts

Version: V1.0

Date of release: 16 November 2020

Preliminary Information Release

This document has been provided for the purpose of sharing relevant information as it comes to hand. As such, the information contained in this document is intended to serve as a guide only. Best efforts have been made to keep the information accurate and updated.

NAFC has two main types of contracts (1) Fleet Contracts and (2) Call When Needed Contracts. Operators that hold either type of contract are able to access ARENA in order to generate a *Certificate of Engagement*. The *Certificate of Engagement* is a means for Operators to produce evidence for an individual delivering essential aerial firefighting services, who may encounter a traffic stop or traffic checkpoint in their duties.

NAFC has many requests for specific letters of support from operators to assist in their applications for travel exemptions with government departments.

There are two scenarios where NAFC will consider writing a specific Letter of Support:

1. To support fleet contract holders, for the specific contract
2. To support CWN contract holders, where a Service Period has been confirmed by a state or territory agency.

The circumstances under which operators may request support from NAFC are likely to be different and therefore will be considered on a case by case basis. Such circumstances may include, but are not limited to, the following:

- Aircraft and crew entering Australia or crossing State and Territory borders
- Training requirements

If a letter of support is required, please email covid@nafc.org.au detailing the specific circumstances relating to your issue.

Continue to refer to the NAFC website and ARENA system for updated information.